

San Diego

7985 Engineer Rd.
San Diego, CA 92111



Fresno

2636 Argyle Ave.
Fresno, CA 93727

(844) 268-0679 www.kovacranchequipment.com

SALES POLICY

Thank you for your purchase. We do not carry all products in our warehouse, so please be patient. Our product availability is dependent on the manufacturers production and shipping times. To better serve you, we can provide updates on your order via telephone and/or email at your request.

1. Orders
 - a. Orders will be filled in the order they are received.
 - b. Warehoused Products – if full order is in stock, order will be placed on the delivery schedule.
 - c. Non-warehoused Products – must be ordered from the manufacturer and is subject to that company's timetable.
 - d. If only part of the order is available, it will be held until the full order is available for delivery.
 - e. Customer will be contacted with the tentative delivery date. ***This schedule is subject to change.***
2. 60% Deposit Required
 - a. Orders of \$1000.00 or more will require a 60% deposit to process the order.
 - b. No deposit, no guarantee we will have the product available at a future date.
 - c. Deposit guarantees you will receive the product purchased.
 - d. Deposit required for all Non-warehouse or custom items.
3. Lead Times
 - a. Projected lead time can and will fluctuate. If you require more than one update, please specify on the signature page.
 - b. Custom Items – production times vary and are based on the placement of the order.
 - c. Items ordered from manufacturers are based on the manufacturers timetable and delivery schedule. We have no control over their schedule. *Note: Weather may be a factor in the timeline of deliveries.*
4. Delivery
 - a. We offer free delivery for most orders in the state of California.
 - b. Full orders will be placed on our delivery schedule and you will be notified as soon as it has been placed on the schedule.
 - c. The day of the delivery you will be called to verify:
 - i. Someone will be available to accept delivery.

San Diego

7985 Engineer Rd.
San Diego, CA 92111



Fresno

2636 Argyle Ave.
Fresno, CA 93727

(844) 268-0679 www.kovacranchequipment.com

- ii. Able-bodied assistant(s) or forklift will be available to aid in off-loading the materials.
 - iii. If final payment has not been made, it will be collected.
5. **All Sales Final**
- a. No refund will be given.
 - b. No returns will be accepted.
 - c. Once the deposit has been made all sales are final.